## How to Find a Doctor

If you need to find a doctor and are unsure where to start, follow these easy steps:



## If you have private insurance, Medicare, or Medicaid:

<b>Step 1:</b> Find your insurance company's contact information	<ul> <li>On your insurance card: Look on the back of the card for a phone number.</li> <li>On the website: Visit your insurance provider's website and look for "Find a Doctor" or "Contact Us."</li> <li>On your insurance app: Some insurance companies have apps where you can contact them or search for doctors.</li> </ul>
<b>Step 2:</b> Call or use online tools	<ul> <li>Call customer service: Call the number on your insurance card and ask for help finding a doctor.</li> <li>Use the website: Use the online directory to search for a doctor.</li> </ul>
<b>Step 3:</b> Provide your information	<ul> <li>When contacting your insurance provider, be ready to tell them:</li> <li>Your full name and date of birth</li> <li>Your insurance plan details (plan name and/or ID number)</li> <li>Your zip code or preferred location for your doctor search</li> </ul>
<b>Step 4:</b> Choose a doctor	<ul> <li>Once you have a list of available doctors, review their details such as:</li> <li>Office hours and location</li> <li>Availability to accept new patients</li> </ul>
<b>Step 5:</b> Schedule an	After selecting your doctor, call their office directly to confirm they are accepting new patients and schedule your appointment. Your insurance

inequie an appointment provider may also help with the scheduling process, depending on your plan.



Watch this short video to learn about the different numbers, codes, and acronyms on your health insurance card and how to use it:



## If you do not have health insurance:

Impact 211 is a free, confidential helpline and online resource directory that can help you find insurance, doctors, and other resources in your area.

Call, text, or go online for help finding insurance or doctors in your area: Phone: 2-1-1 or (866) 211-3380 *unitedwayracine.org/impact-211* 

Healthcare Marketplace offers health insurance information and counseling.

Call or go online to search, compare, and apply for insurance: Phone: 1-800-219-7214 <u>healthcaremarketplace.com</u>

BadgerCare Plus is Wisconsin's state program to provide health insurance for those who meet eligibility requirements.

For more information, call the Kenosha Racine Partnership Consortium: Phone: (888) 794-5820 *dhs.wisconsin.gov/forwardhealth* 

Healthcare Network, Inc is a non-profit agency providing free or low cost health care to residents of Racine County who are medically uninsured and have limited income.

For more information about eligibility requirements, call or go online: Phone: (262) 632-2400 <u>healthcarenetwork.org/</u>











